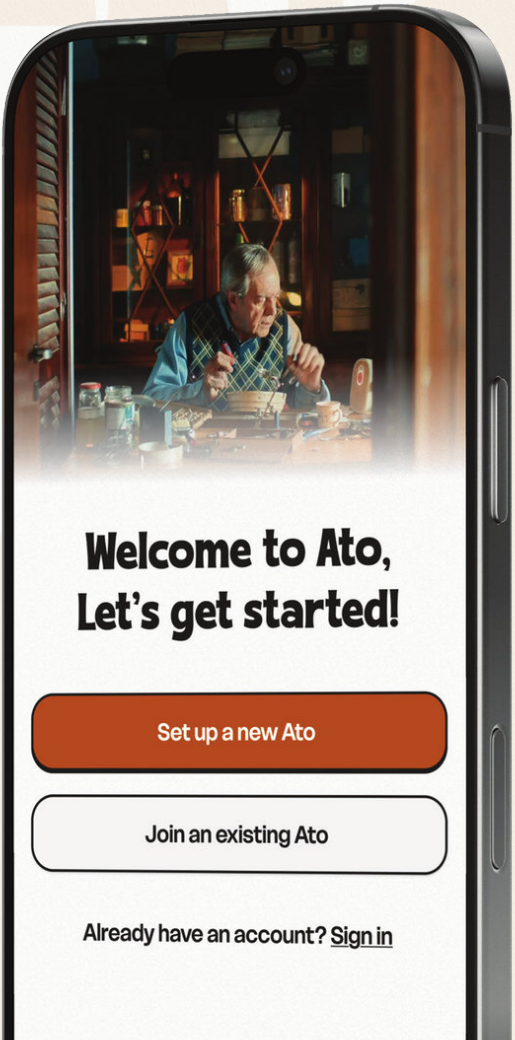
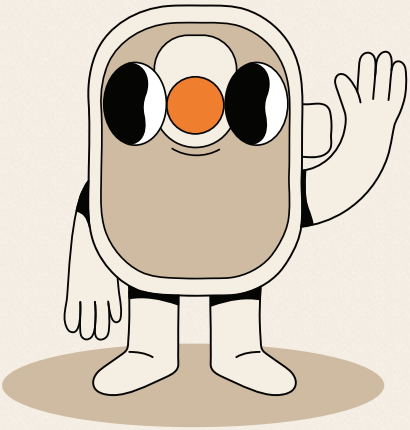


User Guide

LET'S GET


Welcome to Ato,
Let's get started!
Set up a new Ato
Join an existing Ato
Already have an account? Sign in



STARTED

Scan
the QR code

Download
the Ato Family app

Follow the steps
to set up Ato


2
Stop button
ato
Main button
1
3
Volume knob
Setup button
4

ATO'S CONTROLS

1 **Main button**
Press to start or end a conversation with Ato.

2 **Stop button**
Press to stop the radio, hang up a call, or end any other activity.

3 **Volume knob**
Turn it to adjust the volume.

4 **Setup button**
Press and hold to enter setup mode and connect to a new Wi-Fi network.



When the **light is white**, Ato is ready to chat. You can ask Ato to turn off the light.



When the **light is blue**, it means Ato is in a conversation, listening or responding. You can interrupt at any time.

GOOD TO KNOW

Don't want to press the button?
Just say:

"Alright Ato"

Pick the right spot

Nearby: Where you spend most of your day, preferably near your Wi-Fi router.

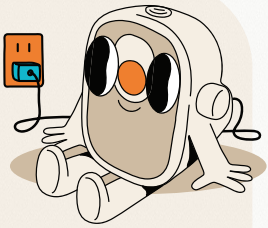
Within 3 meters (10 feet): So Ato can hear you clearly.

Away from noise: Keep Ato away from TVs and radios.



Always plugged in

Ato is designed to stay plugged in and always be available. It may download and install updates overnight.



New Wi-Fi network

With Ato plugged in and the light on, press and hold the setup button on the back for 5 seconds. Ato will guide you through connecting to the new network.

GET INSPIRED

Explore **Ideas** in the app to spark conversations, share a laugh, or learn something new.



SAFETY & IMPORTANT INFORMATION

Safety

- Indoor use only. Keep Ato away from water, rain, and moisture. Do not place drinks or liquids on or near it.
- Use only the supplied Ato Power Supply. Other adapters may damage Ato or create a safety hazard.
- Place Ato on a stable, flat surface, away from heat sources and direct sunlight. Do not cover it.
- Keep the power cable where it cannot be tripped over, pinched, or pulled.
- Unplug Ato and contact support if it smells unusual, smokes, gets hot, has been dropped or damaged, or if liquid gets inside.
- Do not open or attempt to repair Ato. There are no user-serviceable parts inside.
- The front cover contains small magnets. Keep the cover away from young children and do not remove the magnets.
- Unplug before cleaning. Wipe with a dry, soft cloth only.
- Not a toy. Keep out of reach of young children.

Not a medical or emergency device

Ato is not a medical device, not a personal emergency response system, and does not contact emergency services. In an emergency, call 911 or your local emergency number.

Privacy

Learn what personal information Ato collects and how we use and protect it at heyato.ai/privacy.

Power supply

Model MX21PD-U
Input (AC): 100–240 V, 50/60 Hz, 0.5 A
Output (DC): 5 V at 3 A, 9 V at 2.22 A, or 12 V at 1.67 A (20 W max.)

Warranty

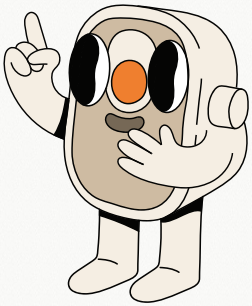
For warranty information, visit heyato.ai/warranty.

Regulatory information

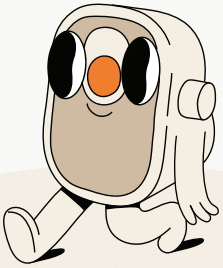
For certifications and compliance information, visit heyato.ai/compliance.

Disposal

Do not throw Ato away with household waste. Recycle it according to local regulations for electronics.



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Designed in San Francisco & Buenos Aires. Made in China.



NEED HELP?

Write to us at **hello@heyato.ai** or

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+1 (555) 761 1230

Help center
heyato.ai/help